



Updating Your Password

Step One:

After you get to our online registrations site, click on "Sign In."

YMCA OF GREATER ROCHESTER



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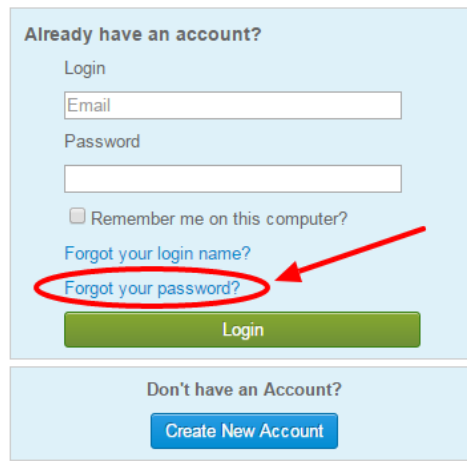
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Step Two:

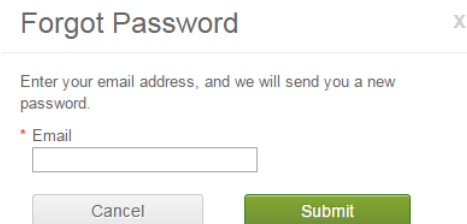
When you are prompted to sign in, click the Forgot your Password link and click Continue.



The screenshot shows a login form titled "Already have an account?". It includes fields for "Email" and "Password", a checkbox for "Remember me on this computer?", and two links: "Forgot your login name?" and "Forgot your password?". The "Forgot your password?" link is circled in red, and a red arrow points to it from the right. Below the links is a green "Login" button. At the bottom, there is a section titled "Don't have an Account?" with a blue "Create New Account" button.

Step Three:

Enter your email address in the appropriate field and select submit. After providing your email address, you will be requested to verify your identity by providing your first and last name as well as your date of birth. Upon submission, an email will be sent to you containing a temporary password. Upon signing in, you will be prompted to change your password.



The screenshot shows a "Forgot Password" dialog box with a close button (x) in the top right corner. The text inside reads: "Enter your email address, and we will send you a new password." Below this is a label "* Email" followed by an empty text input field. At the bottom, there are two buttons: a grey "Cancel" button and a green "Submit" button.

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