## Refund Policy for Summer Specialty Camps and Programs

The following policy applies to the Summer Specialty Camps and/or Programs: Theater Camps, Boredom Busters, J.E.A.P.'S., Smart Kids 101, Arts and Crafts, Parker-Anderson, Youth Tech, Mr. Bond's Science Guys, Little Scholars and Habitat Yoga, Timberland Park Day Camp, Dance Camps and Youth Sports Camps.

- 1. Should you need to cancel your child(s) registration in a specialty summer camp and/or program, you MUST notify the department contact in writing no later than 7 days prior to the start of the program to be considered for a refund.
- 2. If you are unable to cancel your registration 7 days prior to the start of the program; you MUST notify the department contact in writing for a transfer or credit only. No refunds will be given after the program start date.
- 3. If WCPR cancels the camp or program your child is registered or enrolled in, you will be given the option of receiving a credit to your WCPR account, transferring your payment to another registration of the same value (or less), or receiving a refund by check for the amount of the class/program/league or activity fee. Due to State Auditing/Fund Regulations, any Processing Fees cannot be credited or refunded.
- CREDITS: After speaking with a WCPR staff member regarding the cancellation of your registration, they can credit your on-line WCPR account the amount of the activity fee. Credits are immediately effective once in your WCPR account and can be used towards any future WCPR activity registration/payment. Processing fees will apply.
- TRANSFERS: A WCPR staff member will work with you to transfer your canceled registration towards a future program or activity within the department of the same value (or less). If you choose a summer camp with a higher fee, processing fees will apply.
- REFUNDS: The amount of the summer camp fee will be issued back to you in the form of a check. Processing fees will not be refunded. Please allow 14 business days to receive refunds processed by check.

This policy does not apply to: General Summer Day Camp or Camp Will.